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# The Instrument User Interface Challenge



- The Lay of The Land
- Survey of existing solutions
- UX Development
- Where do we want to go?
- A Suggestion
- Discussion



- A complex instrument can easily have thousands of parameters
  - Filtering
  - But we get in trouble if we hide to much
  - Some parameters are more important then others
    - The importance of parameters may vary with the use case of the instrument
- Cluttered Interfaces
- Online graphics
  - Frequent updates are a problem
  - Requirements for interaction



Latch to the Rescue





*"Information may be infinite, however...The organization of information is finite as it can only be organized by LATCH: Location, Alphabet, Time, Category, or Hierarchy."* 

Wurman, 1996



- Location: example: instrument components
- Alphabet: alphabetical listings
- Time: generated data files
- Category: all motors, counters, slits, whatever
- Hierarchy: tree views



UI Challenges: Action!

- We also want to run procedures against the instrument
  - counting, driving, and scanning
  - The ones we always tend to forget:
    - Alignment
    - Experiment planning
- Flexibility in the use of the instrument
  - Each instrument is unique
  - It must be easily possible to use the instrument in a different way



- The Start/Stop user
  - Different communities with different IT abilities
- The advanced user/instrument scientist
- Maintenance staff



**UI Challenges: Different Interfaces** 

- Interaction with humans
- A machine interface for computer clients
- NEW: workflow integration
- We need to program: batch processing



UI Challenges: Platforms

- Desktops of various OS
  - Linux
  - OSX
  - Windows (to my regret)
- Mobile
  - Android
  - iOS
- Speech: chinese, swedish, Schwitzerdütsch, danish, english, Klingon,...
- Watch



# Solution 1: the Command Line

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The Command Line

- Surprisingly popular even in the graphical 21st century
- Why?
  - Expressive
  - Fast
  - Needed anyway: batch processing
  - Two stages in an experiment:
    - Setup: knowledgable instrument scientist nearby
    - Experiment: only few commands required
- It can be improved:
  - Can someone remember the legendary VMS help system?



# Solution 2: Specialized Online Data Display

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**Online Data Displays** 

- Interaction is asked for:
  - Zooming
  - Changing plot characteristics: log, normal, color schemes
  - Projections
  - ...
- An instrument usually has several plots on offer
- Scientists often ask for simple data analysis in this:
  - Determining centers
  - Fitting gaussians...
  - Comparing with old data



### Solution 3: Parameter Tree Displays

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Parameter Tree Displays

- Good at organizing parameter space
- Caveat:
  - not easy to organize commands
  - no graphics
  - you may get into deep hierarchies
  - Bad at cross cutting concerns:
    - Show me all motors?
    - Show me all motors I am allowed to scan?
- Not the silver bullet either



Shameless Advertising: Treepath Concept

- Invented between ANSTO and PSI
- Map commands and graphics data into the tree
- Use that tree as underlying model for the UI
- GumTree Swiss Edition and GumTree ANSTO Edition are built on top of this



More Shameless Advertising

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		Eager to execute commands

- Displays most important instrument parameters
- Instrument specific
- Configurable

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# Solution 6: Control Blocks

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**Control Blocks** 

- As far as I know: only seen at ISIS
- A list of blocks for showing and modifying parameters
- Configurable:
  - List of Blocks
  - Content of Blocks



# Solution 6: Graphical Instrument Views





3D Instrument Views

- Expensive to program
- Impresses managers and politicians
- IMHO:
  - Doubt about usefulness
  - ROI: Return On Investment?
  - Does not solve the parameter storm issue
  - No commands



Solution 7: Log and Alarm Viewers

- Often part of CLI interface
- But also separate, showing the instrument log
- Alarm Viewers: lifts potential problems out of the log message storm



#### Solution 8: MEDM or CSS

#### Examples: medm







EPICS Training @ PSI



- Is what you get when you leave the EPICS people alone
- Interfaces ONLY to EPICS PV
- Succeeds at confusing users
- To be programmed for each instrument
- Changes require programming to accomplish



- When you used google you know how it works
- Has never been tried in the context of instruments
- Has been marketed for a while as the next big thing in user interfaces



Solution 10: Workflows

- Organise operation of instrument in workflows
  - Much like a wizard with branches
- User is guided along these workflows
- Has never been tried in the context of instruments



# Solution 11: Instrument Specific UI





Instrument Specific UI

- Bespoke UI for a type of instrument
- Works for well standardized experimental procedures
- Limits you when doing non standard things
  - Often reduces this limit by clutter
- Dagobert Duck funding required





Batch Editing 1: Text Editors

- Emacs, Vim, TextEdit, ...
- Users need to know syntax
- Should (MUST?) be accompanied by a simulation mode at the instrument
  - Otherwise your batch program dies 3 minutes after you left for the weekend
- Good news: NICOS does simulation



# Batch Editing 2: Block Programming Language





**Block Programming** 

- You select items from a toolbox
- Simple logic possible
- Only seen so far in NOMAD from ILL

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# Batch Editing 3: Spreadsheets

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- Primarily loved by SANS community
- Looking at the workflow from a higher level of abstraction:
  - Instrument scientist provides template
  - User fills in the details
- Old user batch files are templates too!!
  - ESS should manage them



UI Challenges: Recapitulation

- Lots of diverse data
- Need for action
- Instrument control is programming
- Diverse user community
- Many platforms
- Timeline: 20-30 years



Which UI pattern do we want?

- One of the shown ones?
- Monolith or separate components?
- Do we try search?
- What about a phone like screen with various apps?
- Has someone got a better idea?
- Your suggestion here...

• We need a process to decide this



Which Technical Basis?

- We already considered WWW
  - Do we wish to reconsider? Graphics can be an issue.
- Javascript on the client side is unavoidable
  - Which of the ever increasing list of frameworks?
  - How do we go about evaluating them?
- Backend
  - If we already have to do javascript we could do node.js
  - Else: python
    - Which of the python WWW frameworks?
    - How do we decide?
  - Else: ?????
- Distribution of tasks between javascript client and backend



UX Design Process



DESIGN THINKING 101 NNGROUP.COM



- Do we follow some or all steps of a UX design process?
- IMHO: Recommended
  - Saves money and time in the long run
  - We still have the time to do it





- Command Line Interface
- Online Data Display (Mantid?)
- Some text editor (emacs) for batch files



#### My Suggestion

—	XXX Dashboard	
	Commands	•
Ξ	Wonderful Device	

- Visibility Control, Meta data: How to display?
- Graphics is one the fields
- Block Programming for Batch Files



- Which pattern do we want?
- Has anyone a better suggestion?
- How do we arrive at a decision?
- How do we decide on a technical basis?
- Do we intend to follow UX development methodology?
- BTW: How much screen real estate will there be at ESS Instruments?